

W-03511A-14-0304



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 118739

Date: 9/18/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robin

Last: Gwozdz

Account Name: Robin Gwozdz

Street:

City: Tucson

State: AZ Zip: 85701

Home:

Work:

CBR:

is:

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2014 SEP 23 A 9:40

RECEIVED

Utility Company: Navajo Water Co., Inc.

Division: Summer Pines

Contact Name: Jason Williamson

Arizona Corporation Commission

Contact Phone:

Nature of Complaint:

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DOCKETED

SEP 23 2014

DOCKETED BY

[Signature]

Customer sent the following -

Regarding the proposed rate increases for Navajo Water Company, I understand the need for more revenue for the utility. I am one of the many customers who own a summer home served by the utility, so there are some months in which we do not use any water. The amount of the increase is more than double the old rate, and by far too high, particularly for customers using no water. Please do not approve such an excessive increase in the rates. Perhaps a tiered rate structure based on the amount of water used would make more sense. Thank you for the opportunity to provide input.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/18/2014

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